Trial Tutorial for the H20 AI Cloud

H2O.ai

Welcome!

Welcome to the H2O AI Cloud! We are excited to share our platform with you and introduce you to our new free trial experience. It has been our mission since its inception to democratize AI. Opening up our cloud experience to the world is an important step in that mission.

To make the best of your free trial, we will walk you through a series of capabilities and applications that showcase what an AI cloud looks like. You will learn how to open, run, and operate AI Apps and even build and deploy your own predictive models. Once you have the basics down, you can explore, experiment, and create freely!

H2O AI Cloud is an end-to-end platform that enables organizations to rapidly build world-class AI models and applications in the cloud or on premise. The platform comes with an AppStore that simplifies access to business applications, data science best practices, and allows for rapid prototyping and collaboration. Built on top of the award winning Driverless AI automatic machine learning platform and the best-in-class H2O open source machine learning library, this platform was designed to accelerate the entire machine learning lifecycle including data ingestion, feature engineering, modeling, interpreting, and deploying models into production. It also enables the rapid development of extremely high quality AI applications covering different end user needs.

In the enterprise version of the H2O AI Cloud, you can use our open-source SDK, Wave, to build any style of app you choose. It is a python based SDK that can leverage any python library so you can have complete control and freedom of what apps you develop. We enable the full spectrum of app creation, not just data science. We have provided more than 20 pre-built applications in the trial to give you a sense of what is possible with Wave.



The H2O AI Cloud is a unified platform composed of several components.





Al application store

AutoML integration



Machine learning interpretability



Automated model documentation



Deployment and model monitoring

In this free trial, we will walk through a use case using supervised machine learning to predict whether or not customers are at risk for churn. Across industries, companies are investing in artificial intelligence to identify customers who are at risk of attrition allowing them to quickly intervene with next best action offers.





You will begin in the App Store which is a central portal for Al applications built using H2O Wave. This includes over twenty sample applications ranging from data science best practice apps to examples of industry vertical solutions. You can also easily provision an Al engine for automatically building predictive models and deploy these models as REST endpoints.

1. Navigate to the H2O AI Cloud at cloud.h2o.ai. You will see a tab labeled Work and a button to enter the H2O AI Cloud AppStore.



2. In the App Store, scroll through the home page to find the Customer Churn Demo application. Let's walk through how a lightweight app rapidly provides insights and predictions on what customers are at risk of churning.



- **3.** On the homepage of an app you can see the following information:
 - a. Name and description of the App
 - **b.** A dropdown list of versions
 - **c.** A button to launch a new, separate running instance of the app. If you have an instance of the app already running this button will say Run App
 - **d.** Detailed application descriptions from the developer
 - **e.** A list of any running instances of this application



- **4.** Start an instance of the app by clicking the Run App button
 - **a.** This will create a new instance of the app in about 45 seconds.
 - **b.** While your instance is being created, scroll to the bottom of the screen to see a list of existing instances. Once yours is ready, you will be able to select Pause, Resume and Terminate from the Actions dropdown menu. You can use the Pause button to shut down the app when not in use to save cloud costs without fully terminating the instance.

Once complete, the Run App button on the top right of your screen will change to read Go To Instance. Click on the button to run the application.

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5. On the App home screen you will see information on the purpose of the app, the dataset being used, new predictions and the code behind the app.

6. Click Explore Customer Data

- **a.** This screen allows us to explore the Kaggle Telco Customer Churn dataset which has historic information about customers at a telecommunications company and whether or not they have cancelled their contract.
- Additionally, we are presented with two visualizations: a geographic analysis and a histogram. We can quickly see that this company is facing severe churn problems in Texas & California as with the accounts with the highest monthly bill amount.



7. Click View Today's Callers

- a. This page is automatically updated every three seconds with the latest information from our Demo Call Center. As customers call in, their information is scored on a predictive model built using Driverless AI and hosted in MLOps, which we will explore in later steps.
- b. At the top of the page, we can see the most recent callers, their monthly bill amount, and how likely our model thinks they are to churn.
- C. We can also see the current average churn rates by state and a distribution of our model's predictions. We can see that overall the calls coming in we do not see an overall high risk of churn, but certain states, such as Washington and South Carolina, are flagging as higher risk than in the parent model. This could be due to sample size or some data drift factors.

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	Overview	Sample Training Data							
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8. Click View the App Code

- **a.** This application was built using the open source framework H2O Wave.
- **b.** You can explore the Python code that was used to build this frontend application for our customer churn predictive model.

We have successfully walked through our first AI application! In the H2O AI Cloud free trial, you will have access to 25+ applications. These apps represent just a handful of use cases that the App Store can solve. In the full enterprise version, you can code any application you want and upload to your own personal cloud.

Close this tab in your browser and return to the AppStore tab where you launched your instance.



Model

Next we will walk through how to create and manage an instance of the AutoML software Driverless AI. For the purposes of this free trial users can run one instance of DAI and one instance of H2O-3.

 Click on the My Al Engines tab at the top nav bar to go to Steam, where you can launch and manage instances of Driverless Al and H2O for building machine learning models.



2. Click on the Driverless AI link on the left navbar to create a new Driverless AI instance.



3. Click on Launch Instance.

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4. You will arrive at a page that allows you to create a new Driverless AI instance. There are quite a few configuration parameters available for the user to specify the size and performance capabilities they require for the modeling exercise. Typically, this is a function of the data set size and complexity of the problem the user sets out to solve. For the purpose of this demo, please enter test-instance in the text field as shown below and then click Launch Instance.

Ente	erprise Steam	Home > Driverless Al > Instar	nces > Launch		
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		STORAGE [GB]	20	required min: 20, max: 20	0
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i	About	MAXIMUM UPTIME [HRS]	1	required min: 1, max: 2	0
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5. After you hit Launch Instance, you'll see a screen that brings up the instance, and you can see the progress as the instance is being launched.

Once the instance is created, you can click on the instance name to go directly into Driverless AI.

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6. Download the telecom churn data set from this link:

https://drive.google.com/file/d/1n GEkLFCVd8XGj6LMrvagETeAezaA3 W Bu/view?usp=sharing

7. Once in Driverless AI, click Add Dataset, select upload file and select your Telco Churn dataset.

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8. Let's now explore this data set. Under Status, select Click for Actions and select Details from the dropdown menu. Here we can see (and modify) our data, data types, distributions, and more.



9. Click on the yellow x in the top right corner to return to previous screen. Return to the <u>Click for Actions menus</u> under Status and this time we will select <u>Visualize</u>. Once complete, click on <u>Visualization ready</u>, which will appear under the Message column. Here we see Driverless Al's AutoViz, an automatically generated series of visualizations that enable users to better understand their data set. Additionally, AutoViz will provide potential recommendations of interesting visuals or data transformations that could help in this experiment. Let's move on to building our model!



MODEL AUTOML INTEGRATION

10. Click the back arrow beside H2O.ai on the top left of your screen. Under Status, select Predict from the Click for Actions menu. Set the target column to Churn. We are now presented with a Driverless AI experiment landing page. Here we can adjust the knobs around accuracy, time, and interpretability to tailor our AutoML experiment to our specific problem. Additionally, alternative or custom scoring metrics can be selected or brought in. For more in depth customization of our experiments, we can use the expert settings to enable or disable any capabilities.

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ACCURACY - Training data size: 7.043 rows, 21 cols - Feature evolution: (Constant, DecisionTree, LightGBM, X6BoostGBM), 3-fold CV, 2 reps - Final pipeline: Blend of up to 3 (Constant, DecisionTree	WEIGHT COLUMN		TIME COLUM	N	
LightGBM, XGBoostGBM) models, each averaged across 3-fold CV splits	TYPE	COUNT	UNIQUE	TAR	KGET FREQ
TIME - Feature evolution: 8 individuals, up to 33 iterations - Early stopping: disabled	STR TRAINING SE	7043	2	18 EXPER	R59 RT SETTINGS
INTERPRETABILITY - Feature pre-pruning strategy: Permutation Importance FS - Monotonicity constraints: enabled - Feature engineering search space: (CVCatNumEncode, CVTargetEncode, CatOriginal, Cat, Frequent, Interactions, NumCatTE, NumToCattWoE, NumToCattWoEMonotanic, NumToCatWoE, OneHotEncoding, Original, TextLinModel, TextDriginal, Text, WeightOfEvidence) - Pre-trained PyTorch NLP models (with fine-tuning): ('disabled')	+ 7 - ACCURACY	+ 1 - TIME		ABILITY	AUC SCORER US ENABLED
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Estimoted runtime: <mark>minutes</mark> Auto-click Finish/Abort if not done in: 1 day/7 days					

MODEL AUTOML INTEGRATION

11. Click Launch Experiment. You can watch as the AutoML builds and tests many models and features to determine what the best champion model will be.



12. Once the model is complete, there will be several options presented for what to do next. Let's select **Interpret this Model.**

STATUS: COMPLETE
DEPLOY (LOCAL & CLOUD)
INTERPRET THIS MODEL
DIAGNOSE MODEL ON NEW DATASET
SCORE ON ANOTHER DATASET
TRANSFORM ANOTHER DATASET

MODEL MACHINE LEARNING INTERPRETABILITY

13. Here we can see a variety of explainer capabilities and visualizations to help you understand what your model is thinking. Here you can check for bias/fairness, run what-if scenarios, download your model as a rules-based system, and more! Click the yellow back arrow at the top left of your screen to return to the last page.

H20.ai DRIVERLESS AI 19.0.5 - AI TO DO AI Licensed to H20.ai (SN3). Current User	and Classification	projects datasets autoviz experim	MENTS DIAGNOST	TICS MLI DEPLOYMEN Dashboard	ITS RESOURCES -	MESSAGES[4] Actions -	
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MODEL AUTOMATED MODEL DOCUMENTATION

14. We will now look at our model documentation that has been automatically created for us. Driverless AI will automatically generate a model document that outlines the entire breadth and depth of the process the system went through to develop the model, the features it created, and the tests it ran. Click on Download Autoreport and explore your model documentation.

15.

With this brief introduction, you can

start running experiments of your own! Driverless AI has been built to enable data scientists to solve their most complex problems with AutoML. For more info on all of the customization options and deeper technical insight, check out our documentation here:

http://docs.h2o.ai/driverless-ai/ latest-stable/docs/userguide/index. html



-Driverless AI Experiment: Telco Churn Generated by: h2oai

Generated on: Tue Apr 6 21:05:22 2021 Driverless AI Experiment: Telco Churn ... Experiment Overview. Data Overview Methodology Data Sampling Validation Strategy Model Tuning Feature Evolution Feature Transformations Final Model Alternative Models Deployment Partial Dependence Plots Shapley Values. Appendix

Experiment Overview

Driverless AI built

a stacked ensemble of 1 XGBoostGBMModel, 1 LightGBMModel to predict *Churn* given 20 original features from the input dataset *Telco Churn*.csv. This classification experiment completed in 19 minutes and 20 seconds (0:19:20), using 4 of the 20 original features, and 38 of the 41 engineered features.

Performance

Dataset	AUC
Internal Validation	0.85
Test Data	Test Data not Provided





1. To get started with deployment, let's navigate to the <u>Projects</u> tab at the top of the screen.

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2. Click on Link Experiment on the sub-navbar and select the experiment we just completed earlier.



You'll now see the experiment show up on the screen.

K H20.ai Project Telco Churn Projects datasets autoviz experiments diagnostics mli deployments resources - User -										
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select dataset type Training	1. SELECT SCORING DATASET 1. Select Scoring Dataset	2. SELECT EXPERIMENTS 2. SCORE 0 0 items selected sc	DATASET ON EXPERIMENTS SELECT SOL CORE ITEMS SELECT	NER FOR TEST SCORE						
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3. Return to the H2O AppStore, which is opened as a separate tab in your browser. In the AppStore, click on the My Models tab.



You can now see the project show up in MLOps.

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+	Add project	Name 17	Created time 17	Models count
	Projects	Demo-credit-card	1/22/2021 9:49:25 AM	1
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4. Click on the project name and you can see the model show up there. Click on the Actions menu on the right hand side.

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You are now ready to <u>deploy</u> the model!

Create

Wave is H2O.ai's python based SDK to enable users to rapidly develop their own applications for all business purposes.

Make Al Apps

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\$85.10 41%	\$42.76	\$43.56 	\$63.16 en	\$58.45 471	\$58.96	\$69.38	\$84.79	\$77,61 em	563.89 010	598.13 4m	\$83.43 m
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Realtime Web Apps and Dashboards for Python

Get Started

https://h2oai.github.io/wave/

Discover

H2O-3 is a fully open source, distributed in-memory machine learning platform with linear scalability. H2O-3 supports the most widely used statistical and machine learning algorithms, including gradient boosted machines, generalized linear models, deep learning, and more. H2O.ai also has an industry leading AutoML functionality that automatically runs through all the algorithms and their hyperparameters to produce a leaderboard of the best models. H2O-3 is used by over 18,000 organizations globally and is extremely popular in both the R and Python communities.

Learn more about H2O open source or walkthrough our tutorial here:

<u>https://training.h2o.ai/products/1a-introduction-to-</u> <u>machine-learning-with-h2o-3-classification</u>

Next Steps

You have now familiarized yourself with the H2O AI Cloud and it's capabilities. If you want to learn more about how H2O.ai can help you solve your most challenging problems with AI schedule a demo by emailing us at:

sales@h2o.ai

